Green Yogi Traveler
PRE-CONTRACT INFORMATION · PACKAGE TRAVEL

GUITAR RETREAT WITH HENRY OLSEN

Boutique Guitar Retreat in Croatia

Pre-contract information

Information before concluding the package travel contract (Croatian Act on the Provision of Tourism Services, Art. 29). Items a), c), d), e) and g) form an integral part of the contract (Art. 30).

a) Main characteristics of the travel services	
Destination, itinerary, dates and number of nights	Rabac, Istria, Croatia. 28 August – 4 September 2027, 7 nights. Day-by-day program: see the Program section of the retreat page.
Transport	All local transportation during the retreat (by passenger car or van), including excursions (beach, restaurants, wine tasting, Labin), and Pula airport pickup for guests who need it; times are set according to the travelers' flights. Flights are not included.
Accommodation	7 nights in a private villa in Rabac with eight bedrooms, each with its own bathroom.
Meal plan	Meals prepared by a private chef, with drinks included; details in the 'Included' list on the retreat page.
Visits and excursions included in the price	Over 15 hours of guitar workshops and a one-on-one with Henry Olsen; excursions (beach, restaurants, wine tasting, Labin).
Group travel and group size	Group travel; the villa has eight bedrooms.
Language of the services	English.
Suitability for persons with reduced mobility	The retreat is not suitable for persons with reduced mobility.
b) Organizer	Eko Explorations d.o.o., travel agency (brand Green Yogi Traveler), Petrinjska 51, 10000 Zagreb, Croatia · OIB (tax no.) 17409590612 · phone +385 95 880 1807 · info@greenyogitraveler.com
c) Total price	Total price per room, taxes included: see the price table on the retreat page. Flights are not included.
d) Payment methods and schedule	Deposit and the schedule for the rest: see the booking and payment section of the retreat page, which also lists the payment methods.
e) Minimum number of travelers	Minimum: 6 rooms (12 guests). If the minimum number of booked rooms is not reached, Eko Explorations d.o.o. has the right to cancel the retreat up to 30 days before arrival.
f) Passports, visas and health formalities	Croatia is in the Schengen area. US citizens do not need a visa for stays of up to 90 days in any 180-day period; the passport must be valid for at least 3 months after the planned departure from the Schengen area and must have been issued within

	the last 10 years. Once the EU starts ETIAS (electronic travel authorization), an ETIAS authorization will also be needed: check travel-europe.europa.eu/etias before you travel. No specific vaccinations are required to enter Croatia. Travelers of other nationalities should check the rules for their passport with the embassy or consulate.
g) Termination by the traveler	The traveler may terminate the contract at any time before the start of the package against a termination fee; the fees are in the cancellation section of the retreat page. The deposit is non-refundable unless Eko Explorations d.o.o. cancels the retreat. The traveler may transfer the contract to another person at least 7 days before the start.
h) Insurance	For retreat bookings, every traveler must hold their own comprehensive travel and medical insurance, covering at minimum medical treatment and emergency repatriation, cancellation and curtailment, and personal belongings (General Terms, point 20). Eko Explorations d.o.o. holds the insurance required by the Croatian Act on the Provision of Tourism Services: guarantee and liability insurance with UNIQA osiguranje d.d., Zagreb; accident insurance with GRAWE Hrvatska d.d., Ulica grada Vukovara 5, Zagreb (General Terms, point 19).

Standard information form for package travel contracts

Directive (EU) 2015/2302, Annex I, Part B, as transposed into Croatian law (Zakon o pružanju usluga u turizmu, Annex I, Part B)

The combination of travel services offered to you is a package within the meaning of Directive (EU) 2015/2302.

Therefore, you will benefit from all EU rights applying to packages. Eko Explorations d.o.o. (Green Yogi Traveler) will be fully responsible for the proper performance of the package as a whole.

Additionally, as required by law, Eko Explorations d.o.o. (Green Yogi Traveler) has protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that it becomes insolvent.

Key rights under Directive (EU) 2015/2302

- Travellers will receive all essential information about the package before concluding the package travel contract.
- There is always at least one trader who is liable for the proper performance of all the travel services included in the contract.
- Travellers are given an emergency telephone number or details of a contact point where they can get in touch with the organiser or the travel agent.
- Travellers may transfer the package to another person, on reasonable notice and possibly subject to additional costs.
- The price of the package may only be increased if specific costs rise (for instance fuel prices), and if expressly provided for in the contract, and in any event not later than 20 days before the start of the package. If the price increase exceeds 8 % of the price of the package, the traveller may terminate the contract. If the organiser reserves the right to a price increase, the traveller has a right to a price reduction if there is a decrease in the relevant costs.
- Travellers may terminate the contract without paying any termination fee and get a full refund of any payments if any of the essential elements of the package, other than the price, are changed significantly. If before the start of the package the trader responsible for the package cancels the package, travellers are entitled to a refund and compensation where appropriate.
- Travellers may terminate the contract without paying any termination fee before the start of the package in the event of exceptional circumstances, for instance if there are serious security problems at the destination which are likely to affect the package.
- Additionally, travellers may at any time before the start of the package terminate the contract in return for an appropriate and justifiable termination fee.

- If, after the start of the package, significant elements of the package cannot be provided as agreed, suitable alternative arrangements will have to be offered to the traveller at no extra cost. Travellers may terminate the contract without paying any termination fee, where services are not performed in accordance with the contract and this substantially affects the performance of the package and the organiser fails to remedy the problem.
- Travellers are also entitled to a price reduction and/or compensation for damages where the travel services are not performed or are improperly performed.
- The organiser has to provide assistance if the traveller is in difficulty.
- If the organiser or, in some Member States, the retailer becomes insolvent, payments will be refunded. If the organiser or, where applicable, the retailer becomes insolvent after the start of the package and if transport is included in the package, repatriation of the travellers is secured. Eko Explorations d.o.o. (Green Yogi Traveler) has taken out insolvency protection with UNIQA osiguranje d.d., Zagreb. Travellers may contact this entity or, where applicable, the competent authority (UNIQA osiguranje d.d., Planinska 13A, 10000 Zagreb, Croatia, info@uniqa.hr, phone +385 1 6324 200; the insurance certificate is available on request) if services are denied because of the insolvency of Eko Explorations d.o.o. (Green Yogi Traveler).

Directive (EU) 2015/2302: https://eur-lex.europa.eu/eli/dir/2015/2302/oj · Croatian Act on the Provision of Tourism Services (Zakon o pružanju usluga u turizmu, NN 130/17 and amendments): https://narodne-novine.nn.hr/clanci/sluzbeni/2017_12_130_2982.html

Retreat page (prices, program, Booking & Cancellation Policy): www.greenyogitraveler.com/retreats/guitar-retreat-croatia-henry-olsen-2027 · General Terms: www.greenyogitraveler.com/terms-and-conditions · Croatian version (hrvatska verzija): www.greenyogitraveler.com/retreats/guitar-retreat-croatia-henry-olsen-2027/hrvatska-verzija.pdf